

Report of Head of Licensing and Registration

Report to Licensing Committee

Date: 5 August 2014

Subject: Information Report – Taxi and Private Hire Licensing Equality
Monitoring

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Summary of main issues

- 1 This report provides statistical information on the equality monitoring returns to the Taxi and Private Hire Licensing Section.
- 2 The report contains a breakdown of the information returned since equality monitoring was introduced in January 2014.

Recommendations

- 3 That Members note the information in this report.

1 Purpose of this report

- 1.1 To inform Members of the breakdown of equality monitoring information returned from licence holders.

2 Background information

- 2.1 At its meeting in October 2013, Members of the Licensing Committee directed Officers to begin capturing equality monitoring information to better understand the profile of service users.
- 2.2 An initial report presented in February 2014 only contained one months' worth of data. This report contains all responses received to date.

3 Main issues

3.1 Number of Licences

- 3.1.1 Leeds currently has the following numbers of licences in place: -

- 986 Hackney Carriage Drivers
- 537 Hackney Carriage Vehicles
- 4868 Private Hire Drivers
- 3739 Private Hire Vehicles
- 84 Private Hire Operators

3.2 Response Rates

- 3.2.1 Since the implementation of the equality monitoring process, 3,219 forms have been sent out alongside renewal reminder letters.
- 3.2.2 A total of 2,496¹ of renewals have been processed, with 1,796 equality monitoring returns received. This equates to a 72% response rate.

3.3 Number of Returns that provided ethnic origin

- 3.3.1 A 91% (1,633) response rate was provided for ethnic origin. This is broken down in the following table;

Ethnicity	Volume	Percent
Asian or Asian British – Pakistani	854	52%
White – English	289	18%
Asian or Asian British – Kashmiri	251	15%
Black or Black British – African	40	2%
Asian or Asian British – Bangladeshi	38	2%
Asian or Asian British – Afghan	35	2%

¹ Renewal reminders issued for July & August but licences not yet due for renewal.

Asian or Asian British – Indian	32	2%
White - British	25	1.5%
Mixed/ multiple ethnic group – White & Asian	10	0.5%
Asian or Asian British - Iranian	6	0.5%
Mixed/ multiple ethnic group – White & Black	6	0.5%
Asian or Asian British – Iraqi	5	0.5%
Asian or Asian British – Kurdish	5	0.5%
Asian or Asian British – Other	5	0.5%
Other ethnic groups – Arab	4	0.2%
White – Polish	3	0.2%
White – Scottish	3	0.2%
White – Turkish	3	0.2%
Black or Black British – Caribbean	2	0.1%
Other ethnic groups – Iranian	2	0.1%
Other ethnic groups – Persian	2	0.1%
White – Irish	2	0.1%
White – Other	2	0.1%
Asian or Asian British – Malaysian	1	0.05%
Mixed/ multiple ethnic group – Other	1	0.05%
Other ethnic groups – Arab Africa	1	0.05%
Other ethnic groups – Assyrian/ Syriac	1	0.05%
Other ethnic groups – Kurdish	1	0.05%
White – Albanian	1	0.05%
White – Kosovar	1	0.05%
White – Northern Irish	1	0.05%
White – Zambia	1	0.05%

3.4 Number of returns that provided religion

3.4.1 A 76% (1,365) response rate was provided for religion. This is broken down in the following table;

Religion	Volume	Percent
Muslim	979	72%
Christian	170	12%
No religion	44	3%
No belief	33	2%
Sikh	18	1%
Jewish	12	1%
Roman Catholic	5	0.5%
Hindu	4	0.5%

Zoroastrianism	2	0.1%
Jedi	1	0.01%
Other	1	0.01%

3.5 Number of returns that provided gender

3.5.1 An 85% (1,532) response rate was provided for gender. This is broken down in the following table;

Gender	Volume	Percent
Male	1510	99%
Female	22	1%

3.6 Number of returns that provided date of birth

3.6.1 A 58% (1,043) response rate was provided for date of birth. This is broken down in the following table;

Age range	Volume	Percent
35 – 44	409	39%
25 – 34	249	24%
45 – 54	234	22%
55 – 64	112	11%
65+	29	3%
18 – 24	10	1%

3.7 A further breakdown of the equality characteristics of those licence holders whose vehicles have been the subject of a roadside inspection can be found at Appendix 1.

3.8 A breakdown of suspensions and revocations by equality characteristic is provided at Appendix 2. Very limited information is available in these categories; either the equality monitoring forms have not been completed and returned or the renewal of the licence is not yet due and the form has therefore not been issued.

4 Corporate Considerations

4.1 Consultation and Engagement

4.1.1 The information contained in this report has not been the subject of consultation with the trade as it is an information report only.

4.2 Equality and Diversity / Cohesion and Integration

4.2.1 This is an information report relating to the Taxi and Private Hire Licensing process for equality monitoring. We are using the council approach and guidance to

equality monitoring and data protection requirements to inform our proposals. As such, an equality screening/ impact assessment is not required.

- 4.2.2 Information collected is being used to profile the licensed trade, identify trends and take appropriate positive action. It is anticipated that this will support the service to meet the general public sector duty within the Equality Act 2010.

4.3 Council policies and City Priorities

- 4.3.1 The Taxi & Private Hire Licensing policies contribute to the following aims:

Best Council Plan 2013 -17

Towards being an Enterprising Council

Our Ambition and Approach

Our Ambition is for Leeds to be the best city and Leeds City Council to be the best council in the UK – fair, open and welcoming with an economy that is both prosperous and sustainable so all our communities are successful.

Our Approach is to adopt a new leadership style of civic enterprise, where the council becomes more enterprising, business and partners become more civic, and citizens become more actively engaged in the work of the city.

Our Best Council Outcomes

Make it easier for people to do business with us

Our Best Council Objectives

Promoting sustainable and inclusive economic growth – Improving the economic wellbeing of local people and businesses. With a focus on:

- Helping people into jobs,
- Boosting the local economy
- Generating income for the council

Ensuring high quality public services – improving quality, efficiency and involving people in shaping their city. With a focus on;

- Getting services right first time
- Improving customer satisfaction

- 4.3.2 The Taxi & Private Hire Licensing policies contribute to priorities:

- Reduce crime levels and their impact across Leeds
- Effectively tackle and reduce anti-social behaviour in communities

- 4.3.3 Safeguarding children and vulnerable adults:

- 4.3.4 Leeds City Council has both a moral and legal obligation to ensure the duty of care for both children and vulnerable adults across all of its services. This cannot

be achieved by any single service or agency. Safeguarding is ultimately the responsibility of all of us and depends on the everyday vigilance of staff who play a part in the lives of children or vulnerable adults.

4.4 Resources and value for money

4.4.1 As this is a statistical report there are no resource or value for money issues to consider.

4.5 Legal Implications, Access to Information and Call In

4.5.1 All equality monitoring information is classed as personal data under the Data Protection Act 1998. The law states that we must keep the information accurate and up to date, must only keep it for as long as it is needed for a specific purpose and we must keep it secure.

4.6 Risk Management

4.6.1 There are no issues.

5 Conclusions

5.1 The equality monitoring process is now being carried out in accordance with the Council's standard categories and equality monitoring guidelines.

6 Recommendations

6.1 That Members note the information in this report.

7 Background documents

Equality Monitoring Guidance
Licensing Committee Report 11 February 2014

Appendix 1

Roadside Inspections

All Roadside inspections

Number of roadside inspections: 759

Number of roadside inspections involving individuals about who we know ethnic origin: 187 (24.64%)

Breakdown of ethnic origin:

Asian or Asian British - Afghan	3	1.60% of total answered
Asian or Asian British - Bangladeshi	2	1.07% of total answered
Asian or Asian British - Indian	4	2.14% of total answered
Asian or Asian British - Iraqi	1	0.53% of total answered
Asian or Asian British - Kashmiri	37	19.79% of total answered
Asian or Asian British - Kurdish	2	1.07% of total answered
Asian or Asian British - Pakistani	98	52.41% of total answered
Black or Black British - African	4	2.14% of total answered
Mixed/ multiple ethnic group - White and Asian	1	0.53% of total answered
White - English	33	17.65% of total answered
White - Other	1	0.53% of total answered

Number of roadside inspections involving individuals about who we know their religion: 152 (20.03%)

Breakdown of religion:

Hindu	2	1.32% of total answered
Muslim	108	71.05% of total answered
Christian	15	9.87% of total answered
Jewish	1	0.66% of total answered
Sikh	1	0.66% of total answered
No religion	13	8.55% of total answered
No belief	4	2.63% of total answered
Other	1	0.66% of total answered

Number of roadside inspections involving individuals about who we know their gender: 165 (21.74%)

Breakdown of Gender:

Male	165	100.00% of total answered
Female	0	0.00% of total answered

Number of roadside inspections involving individuals about who we know their D.O.B.: 119 (15.68%)

Breakdown of age range:

18-24	1	0.84% of total answered
25-34	19	15.97% of total answered
35-44	46	38.66% of total answered
45-54	32	26.89% of total answered
55-64	20	16.81% of total answered
65+	1	0.84% of total answered

Passes Following a Road Side Inspection

Number of vehicles found to be satisfactory: 470

Number of passes involving individuals about who we know ethnic origin: 116 (24.68%)

Breakdown of ethnic origin:

Asian or Asian British - Afghan	3 2.59% of total answered
Asian or Asian British - Bangladeshi	1 0.86% of total answered
Asian or Asian British - Indian	2 1.72% of total answered
Asian or Asian British - Kashmiri	24 20.69% of total answered
Asian or Asian British - Kurdish	2 1.72% of total answered
Asian or Asian British - Pakistani	60 51.72% of total answered
Black or Black British - African	2 1.72% of total answered
White - English	22 18.97% of total answered

Number of passes involving individuals about who we know their religion: 96 (20.43%)

Breakdown of religion:

Hindu	1 1.04% of total answered
Muslim	67 69.79% of total answered
Christian	11 11.46% of total answered
Sikh	1 1.04% of total answered
No religion	7 7.29% of total answered
No belief	3 3.13% of total answered
Other	1 1.04% of total answered

Number of passes involving individuals about who we know their gender: 98 (20.85%)

Breakdown of Gender:

Male	98 100.00% of total answered
Female	0 0.00% of total answered

Number of passes involving individuals about who we know their D.O.B.: 73 (15.53%)

Breakdown of age range:

18-24	1 1.37% of total answered
25-34	10 13.70% of total answered
35-44	29 39.73% of total answered
45-54	22 30.14% of total answered
55-64	11 15.07% of total answered
65+	0 0.00% of total answered

Passes but advice given Following a Road Side Inspection

Number of vehicles found to be satisfactory but with advice given: 129

Number of passes with advice involving individuals about who we know ethnic origin: 33 (25.58%)

Breakdown of ethnic origin:

Asian or Asian British - Bangladeshi	1	3.03% of total answered
Asian or Asian British - Indian	1	3.03% of total answered
Asian or Asian British - Kashmiri	7	21.21% of total answered
Asian or Asian British - Pakistani	17	51.52% of total answered
Black or Black British - African	1	3.03% of total answered
White - English	5	15.15% of total answered

Number of passes with advice involving individuals about who we know their religion: 25 (19.38%)

Breakdown of religion:

Hindu	1	4.00% of total answered
Muslim	19	76.00% of total answered
Christian	3	12.00% of total answered
No religion	2	8.00% of total answered

Number of passes with advice involving individuals about who we know their gender: 31 (24.03%)

Breakdown of Gender:

Male	31	100.00% of total answered
Female	0	0.00% of total answered

Number of passes with advice involving individuals about who we know their D.O.B.: 22 (17.05%)

Breakdown of age range:

18-24	0	0.00% of total answered
25-34	3	13.64% of total answered
35-44	9	40.91% of total answered
45-54	5	22.73% of total answered
55-64	5	22.73% of total answered
65+	0	0.00% of total answered

Required rectifications identified following a Road Side Inspection

Number of vehicles found to require rectifications: 30

Number of vehicles that require rectifications involving individuals about who we know ethnic origin: 4 (13.33%)

Breakdown of ethnic origin:

Asian or Asian British - Pakistani	4	100.00% of total answered
------------------------------------	---	---------------------------

Number of vehicles that require rectifications involving individuals about who we know their religion: 3 (10.00%)

Breakdown of religion:

Muslim	3	100.00% of total answered
--------	---	---------------------------

Number of vehicles that require rectifications involving individuals about who we know their gender: 4 (13.33%)

Breakdown of Gender:

Male	4	100.00% of total answered
Female	0	0.00% of total answered

Number of vehicles that require rectifications involving individuals about who we know their D.O.B.: 2 (6.67%)

Breakdown of age range:

18-24	0	0.00% of total answered
25-34	1	50.00% of total answered
35-44	0	0.00% of total answered
45-54	0	0.00% of total answered
55-64	1	50.00% of total answered
65+	0	0.00% of total answered

Suspension notices served following a road side inspection

Number of vehicles served suspension notices: 130

Number of vehicles suspended involving individuals about who we know ethnic origin: 34 (26.15%)

Breakdown of ethnic origin:

Asian or Asian British - Indian	1	2.94% of total answered
Asian or Asian British - Iraqi	1	2.94% of total answered
Asian or Asian British - Kashmiri	6	17.65% of total answered
Asian or Asian British - Pakistani	17	50.00% of total answered
Black or Black British - African	1	2.94% of total answered
Mixed/ multiple ethnic group - White and Asian	1	2.94% of total answered
White - English	6	17.65% of total answered
White - Other	1	2.94% of total answered

Number of vehicles suspended involving individuals about who we know their religion: 28 (21.54%)

Breakdown of religion:

Muslim	19	67.86% of total answered
Christian	1	3.57% of total answered
Jewish	1	3.57% of total answered
No religion	4	14.29% of total answered
No belief	1	3.57% of total answered

Number of vehicles suspended involving individuals about who we know their gender: 32 (24.62%)

Breakdown of Gender:

Male	32	100.00% of total answered
Female	0	0.00% of total answered

Number of vehicles suspended involving individuals about who we know their D.O.B.: 22 (16.92%)

Breakdown of age range:

18-24	0	0.00% of total answered
25-34	5	22.73% of total answered
35-44	8	36.36% of total answered
45-54	5	22.73% of total answered
55-64	3	13.64% of total answered
65+	1	4.55% of total answered

Appendix 2

Suspensions and Revocations by Ethnic Origin:

Description	Licence Revoked	Licence Suspended
English	0	1
Kashmiri	0	3
Pakistani	1	5
White and Asian	0	1

Suspensions and Revocations by Gender:

Gender	Licence Revoked	Licence Suspended
Male	1	11

Suspensions and Revocations by Age:

Action	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65+
Licence Revoked	0	1	0	0	0	0
Licence Suspended	0	0	2	3	0	0